

Anyone needing assistance during the wildfire evacuation can call Red Cross at 877-272-7337 or visit the open shelter sites to get help with services.

FEMA

1-800-621-FEMA (3362) or visit www.FEMA.gov to register and apply for assistance.

Assistance for veterans:

Resources are available for veterans who have been impacted by the fires. The DAV National Service Office in Portland has obtained drafts (checks) to be sent out to veterans or their surviving spouses that have been impacted by the wildfires in Oregon. The drafts are up to \$1,000 per household, regardless if it's a multiple veteran household.

To receive a draft PLEASE have the participant follow these steps:

- Email dav.vbaport@va.gov and state WILDFIRE RELIEF in the subject line.
- We need the full name of the veteran/surviving spouse.
- Their address that has been affected.
- An address where they can receive the draft.
- Their phone number and/or email address

Visit penfedfoundation.org for more information or to apply for assistance.

Pacific Source Members

PacificSource has a response line for any members (OHP, commercial, Medicare). **Call 1-888-970-2507**, Monday-Friday 8 a.m. -5 pm.

PacificSource will also respond to messages over the weekend. Can help members with:

- Resources and supports that address basic needs (e.g., shelter, air purifiers, food, clothing and transportation)
- Providers
- Pharmacy to get prescription medications refilled/replaced
- Durable medical suppliers for replacement medical equipment

Homeowner Wildfire Assistance

Oregon Housing and Community Services – Allows applicants to apply for up to \$7000 in assistance. <https://www.oregon.gov/ohcs/housing-assistance/Pages/program-wildfire-damage-housing-relief.aspx>

Prescriptions and DME

Anyone who needs help replacing prescriptions or durable medical equipment can contact OHA for assistance. People with all insurance types are welcome to call. We will facilitate connections to meet your needs. Please call 971-209-8491 for assistance with these replacements.

Valley Areas

Oregon State fairgrounds is sheltering people & livestock. Just go. No need to call ahead or check in. This is the Red Cross Shelter. Additional resources are available to anyone displaced.

Polk County fairgrounds is now open for animals. Please call ahead (report what kind of animal and how many). 503.623.3048

Transportation Advise - Consumers should leave at level 2 evacuation if non-ambulatory. Call medical taxis if they have funds to pay. Otherwise, call 911.

Oregon Human Development Corporation (OHDC) can help with emergency food, shelter and other support services in English and Spanish. Call 1-855-215-6258 or visit their [Wildfire Resources](#).

Transportation

- **Roadrunner Transport** – Keith 503-989-5151 is able to pick up those in need and is willing to work into the night if needed. He also stated we can work out payment later if someone is in urgent need.
- **Willamette Valley Transport** (is a Logisticare Contractor) – 503-569-7070 They can also pick-up consumers if needed and can accept payment from the agency. If it will be billed by Medicaid, they do have to get the request via Logisticare.
- **Willamette Valley Yellow Cab** – 503-362-2411 is able to do both Logisticare and private billing to the agency if needed.

Mail Service

Residents of Mehama, Lyons, North Fork, Mill City, Gates, Detroit, and Idanha are able to pick up their mail at the Salem Main Post Office located at 1050 25th St SE, Salem, OR 97301. Hours are Monday – Friday, 8:30 a.m.-5:30 p.m. Residents do need to show identification.

Mental Health Services

If you're struggling due to the impacts of the Beachie Creek Fire and other wildfires impacting our region, Marion County's Behavioral Health Team is available to help. They have teams onsite at the Oregon State Fairgrounds offering support to those who have been displaced. Below are some other teams that are offering their services.

- The Psychiatric Crisis Center is available 24 hours a day, 7 days a week to help those experiencing a mental health crisis. Please call [503-585-4949](tel:503-585-4949) to speak to a team member.
- Marion County Youth and Family Crisis Services are available to support youth up to 24 years of age who are struggling. The program can be reached at [503-576-4673](tel:503-576-4673).
- The National Suicide Prevention Lifeline is also available to provide free and confidential support 24 hours a day, 7 days a week for people in distress. Connect with the lifeline by calling [1-800-273-8255](tel:1-800-273-8255)

Property Check-ins

Due to dangerous and unpredictable conditions in the Santiam Canyon, we are continuing to limit access to these areas to Fire and Law Enforcement personnel only. However, we have set up a phone line to call into and have a deputy go check on your residence and report back to you with a status update on the condition of your property in DETROIT and IDANHA only at this time.

Please call 503-798-6823 between the hours of 8:00 a.m. and 5:00 p.m. 7 days a week to request a check on your residence. We will need the following information when you call:

- Name
- Address
- Phone number

Livestock Resources

The following is where you can take your livestock if you are evacuating due to wildfires.

Oregon State Fairgrounds

As of 11 pm 9/8, there was room for approx. 100 more livestock animals including goats and sheep.

Polk County Fairgrounds

Call 503-623-3048 in advance to let them know what type of livestock you have.

West Hills Stables

West Salem

Call 503-851-2214 to confirm availability.

Marion County Community Services is coordinating animal care. Evacuees can get help and shelter for their livestock including sheep, goats, swine, horses, cattle, poultry, and domestic pets. No appointment is necessary, and people on site 24 hours a day, however, specific accommodations and special needs should be coordinated before arriving. Persons seeking animal respite should call [208-437-3002](tel:208-437-3002) to make arrangements.

Santiam Fire Animal Rescue

This group has a fully assembled team and they are doing a rescue in Mill City. They are able to get to locations up to Mill City if they are reasonably close to the main highway. Off the highway or farther east towards Detroit will be determined based on how the situation evolves. The link to the Santiam Fire Animal Rescue is www.facebook.com/groups/658653904834026. If your animal is still in the evacuation zone for the Beachie Creek/Santiam/Riverside fire area please fill out a rescue/relief request form. The link to the rescue/relief request for is <https://forms.gle/q884AzfSoCDBjc9k7>.

Confederated Tribes of Grand Ronde

Grand Ronde Tribal Members who have been evacuated and impacted by these fires should call 541-921-5345 so that we may assist you or connect you with additional resources.

The tribal campus is experiencing phone and internet issues due to the Otis fire so some offices are closed at this time.

Yamhill County

Residents in need can contact Yamhill Emergency Management at 503-474-4944. They are taking information from citizens who would like to donate and will connect those in need.

Clatsop County

Fairgrounds

We have room for 50 horses for people that are needing to evacuate due to fire. Please call the office 503-325-4600 if you need assistance to make arrangements.

Tillamook County

Those who are evacuating, the Tillamook County Fairgrounds is the evacuation site. They are housing evacuees in the 4H dorms. They are also able to accept horses, dogs, and cats, as well as other animals. If you have questions please contact the fairgrounds, ask for Cami at 503-869-8052 for housing persons and horses. Ask for Hayden at 503-812-6189 for all other livestock or domestic animals.

Tillamook Evacuation Information

Evacuation Level 3 - Leave Immediately:

- Waltz Hill Rd to Baseline Rd
- Baseline Rd to Bewley Rd
- Bewley Rd to Vaughn Rd
- Vaughn Rd to Aldebrook Rd
- This includes Willowbrook Dr, Timberline Rd, Salmonberry Rd, and Pike Rd

Surrounding areas are Level 2 - Be ready to evacuate immediately.

Please stay out of the area to allow emergency responders to work. Please do not call Tillamook 911 unless you have an emergency.

Lincoln County

Red Cross Shelter for Lincoln County

- Oregon Coast Community College, 400 SE College Way, Newport
- Contact Lincoln County Emergency Public Information Call Center at 541-265-0616 if you need assistance evacuating

Anyone can sign up to receive community information via text from City, Tribal, and County Officials by texting any or all of the keywords below and/or your zip code to '888777'.

City, Tribal KEYWORDS

- DEPOE BAY
- LINCOLNCITY
- NEWPORT
- SILETZCITY
- SILETZTRIBE
- TOLEDO
- WALDPORT
- YACHATS

Lincoln County KEYWORDS

- LINC4ALERTS Information that may affect several or all areas of Lincoln County
- LINC4COUNTY Specific to County operations or scheduled County events
- LINC4ESPAÑOL Specific notification message for Spanish speaking community members
- LINC4RIVERS Specific to Lincoln County Rivers [Alsea, Siletz, Yachats, Yaquina](#)
- LINC4ROADS Specific to [County Public Works - Roadways](#)
- LINC4TRANSIT Specific to [County Transit Services](#)